

When it comes to supporting system implementations, two qualifications are important above all others: experience and objectivity. You get both from us.

We've worked at all levels of insurance companies. Some of us were IT people who learned insurance. Others of us are insurance people who learned IT. Either way, we see the big picture many consultants and systems integrators can't see.

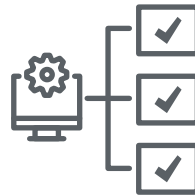
We can help with the implementation of an entire system, the addition of new functionality, or changes to an existing system. We support systems that have already been implemented but need attention to keep them running as intended. We've worked with systems from more than 15 different providers and can funnel that knowledge into success for you.

Our implementation services include:



Documentation. Almost every failed or struggling implementation can be traced to issues with documentation. Complete specifications and fully defined requirements will help guide your vendor

and provide the foundation against which to test. We'll help get your implementation right the first time.



Configuration: If your system can be configured with a toolset, we can help. We've worked with many vendors' configuration tools. So, we'll make sure your system, your lines of business, and

the states in which you write are configured exactly as you want them.



Investigation: Our analysts will investigate system issues or gather information for your key staff members who may be overloaded. Examples include agents reporting an issue with a portal, but you need facts to fix it. Certain

claims can't be closed, but your system vendor needs details to determine why.

Why Marias?

If you recognize the value experienced objectivity can bring to your insurance operations, call us today. You'll be surprised at how responsive a real service organization can be.

Call us today at 866-611-2212 or visit us online at www.mariastechnology.com